

Frequently Asked Questions

DX Power

What is DX Power?

DX Power – a modular and open cloud-based platform – is the perfect bridge between fuel retail sites and electric vehicle (EV) charger management platforms, enabling EV chargers to easily integrate with existing site infrastructure.

DX Power connects EV chargers into the forecourt systems, offering retailers additional payment options, increased visibility into their sales and forecourt operations while providing customers with a unified consumer experience.

DX Power ensures everyone can charge by enabling bank cards (credit & debit), fleet cards, local account card payments and cash via existing indoor and outdoor payment terminals (OPT's & IPT's), while keeping existing EV methods of payment (charge cards).



What are the benefits of installing DX Power?

- Enables retailers to easily integrate EV chargers with existing infrastructure.
- Provides a unified consumer experience, whether installed on a single site or through a network of service stations.
- It is a cost effective solution and helps drive revenue on forecourts now and in the future.
- Leverages the Prizma ecosystem and existing loyalty programs on fuel retail sites to ensure EV chargers are included in transactions through the point-of-sale (POS).
- Leverages loyalty for account holders, integrated programs and delivery channels.
- Full transparency for operators of what is happening on the forecourt (HSSE).
- Offers retailers flexible payment options – they can charge without the need for a roaming contact or registration to pay via charge cards.
- Increased visibility into sales and forecourt operations.
- 100% built on standard protocols (OCPP/OCPI).
- DX Power can interface with any charge point operator (CPO/CPMS) using OCPI.
- Can connect to and use existing reporting system.
- The entire solution is in line with EU regulations and proposed Alternative Fuel and Infrastructure Regulations (AFIR).



Do I have to have the DFS Prizma Eco-system to install DX Power?

Yes, DX Power seamlessly integrates EV chargers with the Prizma eco-system – including the Tokheim Crypto VGA™ OPT (Outdoor Payment Terminal), DFS Self-checkout Kiosk and Tokheim OASE™ (Online Authorisation and Switching Environment) and facilitates the re-use of existing forecourt equipment and loyalty programmes.

DX Power in conjunction with Prizma, optimizes investments and provides site operators with clear visibility and control over payment options.

Which payment options does DX Power enable?

Cash, traditional credit or debit bank cards and fleet cards.

Which regions is DX Power available in?

DX Power is currently only available in EMEA.

How many charge points can DX Power serve?

One OPT can serve up to 15 charge points.

Does DX Power only work with Dover Fueling Solutions (DFS) EV chargers?

As DX Power is a modular and open cloud-based platform, it can operate with any CPO or charge point, not just the Power UX™ 180 EV charging system from DFS.

Who do I contact for more information and a quote?

Please complete a [contact form](#) on our website to get in touch with a DFS rep.



DFS Worldwide Brands

Wayne
FUELING SYSTEMS

OPW
FUEL MANAGEMENT SYSTEMS

ClearView
FUEL MANAGEMENT SYSTEMS

AvaLAN
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