## CASE STUDY TERMS AND CONDITIONS

- 1. Case studies are submitted to Dover Fueling Solutions UK Limited registered in Scotland with company number SC058090 ("DFS").
- 2. Participants grant to DFS full rights to use, adapt, publish and reproduce all information and images provided in their case study including the participant's business name and logo.
- 3. Personal data supplied in submitting a case study will only be processed as set out in DFS's privacy policy.
- 4. The prize draw is open to European based customers of DFS except any person who is restricted from entry by law.
- 5. DFS reserves the right to hold void, cancel, suspend, or amend the prize draw where it becomes necessary to do so.
- 6. To be entered into the prize draw you must submit a case study detailing your usage of our products, solutions or services. The prize draw is free to enter. There will only be one entry to the prize draw per case study. You do not have to be entered into the prize draw if you do not want to be entered.
- 7. Case studies must be submitted via <u>www.doverfuelingsolutions.com/dfs-case-study</u>.
- 8. To be eligible for entry into the prize draw, case studies must be submitted between 16 October 2023 and 29 March 2024. Case studies submitted before or after this date range will not be eligible for entry into the prize draw.
- 9. DFS accepts no responsibility for submissions not successfully completed due to a technical or network fault of any kind.
- 10. A winner will be chosen by random draw performed by a computer process each month with the first draw taking place on 1 November 2023 and the last on 1 April 2024 ("Draw Date").
- 11. The winner will receive an Amazon gift voucher to the value of €150.00 (or local currency equivalent).
- 12. The winner will be notified by email (using details provided at entry) on the Draw Date each month and will receive the prize via email. If a winner does not respond to the DFS within 14

days of being notified by the DFS, then the winner's prize will be forfeited and the DFS will be entitled to select another winner in accordance with the process described above.

- 13. The prize for the winner is non-exchangeable, non-transferable and no cash alternative is offered.
- 14. DFS must make available information that indicates that a valid award took place and will send the initials and country of residence of prize winners to anyone who emails marketing@doverfs.com within one month after the closing date. If you object to your initials and country of residence being made available in this way, please contact the DFS marketing@doverfs.com. In such circumstances, DFS must still provide information about winners to the relevant regulatory authority on request.
- 15. These terms and conditions shall be governed by English law and the courts of England and Wales shall have exclusive jurisdiction.
- 16. Participants are deemed to have accepted and agreed to be bound by these terms and conditions upon submitting their case study. DFS reserves the right to decline to use any case study and also refuse prize draw entry, or refuse to award a prize to anyone in breach of these terms and conditions.