



DX Wetstock™

FREQUENTLY ASKED QUESTIONS

Introducing DX Wetstock

The DX Wetstock end-to-end fuel management solution is designed to locate and identify instances of fuel loss for fuel retailers and fleet operators. The solution collects and processes real-time data from a variety of sources, so that you can quickly reconcile any fuel discrepancies down to the gallon or liter, see exactly where and why fuel is lost and subsequently introduce immediate mitigation plans. DX Wetstock is simple to set up and use and can help any size of fuel station identify and minimize fuel loss, transform the entire reconciliation process, and lower overall operational costs, all while mitigating risk.

GENERAL

Is DX Wetstock replacing Station Manager 365?

Yes, DX Wetstock will be replacing Station Manager 365. We will be migrating customers from legacy services to DX Wetstock in the coming months. Please expect to be notified by a Dover Fueling Solutions sales representative in preparation for this migration to occur.

Does the dashboard provide reports other than just fuel loss analysis reports, such as nozzle performance, sales, stocks, etc.?

Yes, the dashboard will offer various reports besides fuel loss analysis reports, like those noted above.

Is the dashboard able to show live stocks per site?

Yes, the dashboard can show live stocks per site.

Can reports be downloaded for further use in Excel?

Yes.

Can you adjust station gas prices with DX Wetstock?

No. However, our new partnership with EdgePetrol will provide great insights to fuel price management. Please contact your local DFS sales representative for more information and/or a demo of EdgePetrol.

Will this solution also take over Tokheim Petrol manager?

No, whilst there is some overlap the solutions are primarily complementary products and service different needs. DX Wetstock is completely device agnostic and can be used by any forecourt or network operator, whereas Petrol Manager is focused only on servicing the needs of FuelPOS owners. However, for a more granular level of breakdown between the 2 services, please contact your local DFS Wetstock sales representative.

Does the DX Wetstock solution work only on a fuel stations which have Dover Fueling Solutions dispensers installed?

No. DX Wetstock is platform agnostic and will work on forecourts with any brand of dispenser.

Does your system work only with Dover Fueling Solutions ATG's?

DX Wetstock works with any ATG Type.

Is it possible to sync Wayne Fusion™ site controller with DX Wetstock?

Yes, it is possible. DX Wetstock has been designed to interface with many legacy DFS site controllers. Local sales representatives will be able to confirm compatibility of a specific site controller models.

How do you define 'real-time'?

Real-time depends on the data collection method used. If a DFS Edge intelligent IoT platform is being used, then real-time is defined as every 10 seconds for alerts and data is visible every 10 minutes. For other devices (such as a data feed), it depends on how fast the data is being sent.

Is DX Wetstock available as an app on mobile devices like smartphones or tablets?

DX Wetstock is not available for mobile devices at launch but will be coming soon. The service can be used on smartphones and tablets in the browser.

Are there any specific requirements or conditions that sites need to fulfill to be able to have loss analysis implemented?

Full loss analysis requires either a physical or virtual DFS Edge intelligent IoT platform at the site running the DFS DX software. It needs to be connected to the ATG and the point-of-sale (POS) or fuel controller.

Will each user have access to this loss data analysis or is it only available for DFS analysts?

Loss analysis results are available to end users, not just DFS analysts.